**TGW Commissions First FlashPick® System in Austria**

* ***Servus Handels- und Verlags GmbH* is now accelerating deliveries with the new intralogistics system**
* **TGW provided a multi-channel solution for delivery to end customers, branches, and wholesalers**
* **Scalable system for highest flexibility**

**In recent months, a highly-automated logistics center was built for H. H. Beteiligungs-GmbH in the Tyrolean town of Polling. This company is the parent of *Servus Handels-* *und Verlags-GmbH,* which operates a mail order business under the brand name of 'Personalshop'in Austria. Distribution is handled via online shopping, catalogs, as well as seven stores. The business’s high growth rates together with their sophisticated multichannel mix has resulted in restructuring of the intralogistics system.**

Personalshophas been granting special purchasing conditions to Austrian trade union members and employees of large companies and institutions since 1994. *Servus,* its parent, has been highly successful with this business concept and is expanding activities to Germany, Holland, and Switzerland.

**Software competence for highly automated solutions**

*Servus’s* high growth rates and the multi-channel mix for supplying end customers, stores, and wholesalers has finally necessitated the restructuring of the existing intralogistics system. A possible expansion of the company’s headquarters in Mutters, Tyrol, was too difficult due to the location of the company premises, which is why a more suitable area needed to be found, which eventually happened in Polling only a few kilometers away, and as part of intensive greenfield planning. In close cooperation with *Servus*, TGW built the first FlashPick® system in Austria – which turned out to be an extremely powerful and state-of-the-art customized solution.

The TGW Software Suite manages and controls all processes of the company’s complex intralogistics system – from goods receipt to dispatch. At the core of the challenge was the efficient linking of manual with highly automated warehouse areas. The software solution was tailored to the individual needs of *Servus*, and ramp-up was successfully completed in time for the Christmas season, a very important time of the business year.

The intralogistics solution consists of a two-aisle high-bay pallet warehouse in silo design, a shuttle warehouse with four aisles as well as eight picking and four packaging workstations. The highly efficient Stingray shuttles take care of storage and delivery at lightning speed. The piggyback solution used together with the goods-to-person picking system ensures fast re-stocking and amazing efficiency.

**The system: Flexible and scalable**

Delivered goods are transported either to the pallet high-bay warehouse or the block warehouse, or they are repacked into containers and stored in the shuttle warehouse. Customer orders with shuttle-capable articles are sent to one of the eight picking workstations. Customer orders that receive inserts, for example for gifts, are sent to the so-called Top 5 workstations.

“TGW has implemented the first FlashPick® system in Austria for *Servus Handels- und Verlags-GmbH.* For our customer, this is by far the largest investment in the history of their company,” says Christoph Wolkerstorfer, CSO of the TGW Logistics Group. “With our flexible, scalable solution, *Servus* is ideally outfitted for future growth and can expand quickly and easily, if necessary.”

[www.tgw-group.com](http://www.tgw-group.com)

**About TGW Logistics Group:**

The TGW Logistics Group is a leading international provider of intralogistics solutions. For 50 years, this Austrian specialist has been realizing automated systems for international customers from A as in Adidas to Z as in Zalando. As a systems integrator, TGW provides planning, production, and implementation of complex logistics centers – from mechatronics and robotics to control systems and software solutions.

With approximately 3,300 employees, TGW Logistics Group has offices in Europe, China, and in the U.S.A. In the 2017/2018 business year, the company achieved a total turnover of € 713 million.

**Reprints:**

Images reprinted for press reports featuring primarily the TGW Logistics Group may be used free of charge and under citation of the source. No free reprints for promotional purposes.

**Contact:**

TGW Logistics Group GmbH

A-4614 Marchtrenk, Ludwig Szinicz Straße 3

T: +43.(0)50.486-0

F: +43.(0)50.486-31

E-Mail: tgw@tgw-group.com

**Press contacts:**

Martin Kirchmayr

Director Marketing & Communications

T: +43.(0)50.486-1382

M: +43.(0)664.8187423

martin.kirchmayr@tgw-group.com

Alexander Tahedl

Marketing Specialist

T: +43.(0)50.486-2267

M: +43.(0)664.88459713

alexander.tahedl@tgw-group.com